DocExport

Security Policy

You are here because security matters to you. We know you need to be sure your service providers (like us) take security as seriously as you do. Below, you'll find more information on how we ensure the safety of your data in Tower Apps' monday.com Apps.

1. Employees

We make sure that our employees can be trusted with your data:
- All employees are in possession of a Certificate of Conduct for handling sensitive information.
- All employees are trained to make security a priority.
- Production data is only accessible by a select group of employees.
- Production data access is registered by an audit log.
- Production data access is controlled by the four-eyes principle.
- We have 'employee leaving' procedures in place.
- We only work on computers with full disk encryption and a strict locking policy.

2. Data Processing Agreement

We highly value privacy and the protection of your personal data. Therefore, we have put forward a Data Processing Agreement, tailored to our products and services. In the Data Processing Agreement, we mutually agree on how we handle and protect personal data on your behalf.

3. Tower Apps monday.com Apps

Our monday.com Apps don't completely run in monday.com's host products. Part of their functionality is taken care of on our servers. Here is how we make sure that our Apps are secure.
The information below applies to the following apps:
- DocExport

3.1. Hosting

Our monday.com Apps run on Microsoft Azure computing services. Microsoft has published a security statement, which you can find here: [Microsoft Azure Security Statement](#)
We ensure stability, scalability and high availability by addressing the following:
- Access to our servers is heavily restricted.

The database is an Azure SQL Database Managed. The data is encrypted via [Transparent Data Encryption](#). The files are stored in an [Azure Storage Account](#) as blobs with 256-bit AES encryption.

3.2. Product security

Our products process sensitive information. We make sure that our products are as secure as possible by attending to the following things:
- TLS 1.2+ encrypted connections to and from our servers.
- TLS 1.2+ encrypted connections between our servers.
- HSTS to prevent downgrade attacks and cookie hijacking.
- MITM-attack prevention.

3.3. Backups

We make sure that your data is stored safely by making regular backups of your data.

4. Questions

If you have any questions regarding our security policy, please contact us here: support@docexport.com